

Spring Valley WSC

IMPORTANT NOTICE ABOUT CHANGES TO YOUR DRINKING WATER

Spring Valley, ID No. 1550044

April 3, 2020

Dear Spring Valley Customer:

We want to notify you of a change being made to the drinking water that you receive through the Spring Valley water system. Spring Valley supplier of water, Bluebonnet WSC, will switch disinfection practices and utilize chlorine instead of chloramines beginning April 1, 2020 through April 30, 2020. This is part of a maintenance program to improve the overall quality of the water being supplied. However, some customers will notice a difference in taste or odor during the initial change or when the disinfectant is switched back to chloramines. There are no associated health risks with this change and your water will be carefully monitored.

Customers who use tap water for kidney dialysis at home should contact their doctor and dialysis equipment provider for more information. To condition tap water for use in an aquarium, use de-chlorinating products recommended for neutralizing both combined and free chlorine.

If you have questions about this change, please contact Joaquin Montes, Environmental Compliance Specialist, at 512.990.4400 ext. 56109. We value you as our customer and are committed to providing you with drinking water that meets all State and Federal requirements.